CALIFORNIA EMERGENCY MANAGEMENT AGENCY (Cal EMA) DOMESTIC VIOLENCE ASSISTANCE PROGRAM PERFORMANCE ASSESSMENT / SITE VISIT REPORT

1. GRANT AWARD NUMBER: DV09241181 & DR09011181

2. DATE OF SITE VIST: 2/22/10

3. GRANT PERIOD: 7/1/09 - 6/30/10

4. RECIPIENT/IMPLEMENTING AGENCY: Marin Abused Women's Services

5. PROJECT DIRECTOR: Kate Kain

PERSONS INTERVIEWED DURING SITE VISIT:

<u>NAME</u>	TITL	<u>E</u>	AGENCY	
Kate Kain	Deputy Executive		Iarin Abused Wome ervices	en's
Donna Garske	Executive Directo		Iarin Abused Wome ervices	en's
Roxanne Vick	Business Manager		Iarin Abused Wome ervices	en's
Graciela Rodriguez	Division Manager		Iarin Abused Wome ervices	en's
Veronica Guillen	Shelter Advocate		Iarin Abused Wome ervices	n's
Signature of Program Specialist	Date	Signature of Sec	ction Chief	Date
Signature of Project Representat	ive Date			

ı	ADMINISTRATIVE REVIEW	YES	NO	<u>N/A</u>	
	1. OPERATIONAL DOCUMENTS				
	 Review hard copy/verify the ability to access on line: The Cal EMA Recipient Handbook (R.H.) The Approved Grant Award Agreement The RFA/RFP (supersedes the requirement of the R.H.) The Program Guidelines (supersedes the requirement of the R.H.) Is the project familiar with Office of Management and Budget, OMB Circulars which govern your organization? Circulars may be found at www.whitehouse.gov/omb/circulars. 				
	Comments:				
	2. <u>FIDELTY BOND CERTIFICATE - COMMUNITY BASED ORGANIZ</u> <u>AMERICAN INDIAN ORGANIZATIONS ONLY</u>	<u>ATION</u>	(CBO	<u>) &</u>	
	 Obtain copy of required Fidelity Bond Certificate? [R.H. Section 2161] Does not apply to state, city, or county units of government. 	\boxtimes			
	 Does the certificate show: Bonding company name Bond number Description of coverage Amount of coverage (50% of allocation) Bond period Grant award number Employee Dishonesty, Form A Forgery Coverage, Form B Is the State of California, California Emergency Management Agency named on the bond as the beneficiary? 				
	Comments:				
	3. ENVIRONMENTAL IMPACT – CEQA COMPLIANCE (R.H. Section 2	<u>2153)</u>			
	• Does the project have their CEQA documentation on file?		\boxtimes		
	Comments: No CEQQ documentation on file at time of site visit.				
	4. PROOF OF AUTHORITY (R.H. Section 1350)				
	• Does the project have a written authorization/resolution on file as required by the Grant Award Agreement? *Ask for copy				

5. ORGANIZATIONAL CHART

Comments:

ADMINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
• Review the organizational chart. Are all budgeted positions identified?			
Comments:			
6. Cal EMA MODIFICATION (Cal EMA 2-223)			
• Review the purpose/preparation of Grant Award Modification (Cal EMA 2-223). [R. H. Section 7500] (Instruct the project staff on the procedure to obtain the most recent forms from Cal EMA website.)			
A modification is needed for the following:			
Budget changesChange in key personnel			
 Adding/changing additional signers 			
 Change goals/objectives, or activities 			
o Address change			
o Other			
Comments:			
 PERSONNEL POLICIES Does the project staff have access to written personnel policies as required? [R. H. Section 2130] 	\boxtimes		
 Do policies include: Maintenance of personnel files for all paid and volunteer staff including job applications, salaries, benefits, and 			
current job duties/descriptionsA current Drug Free Workplace policy statement on file			
signed by the employee? [R. H. Section 2152]			
Work hours		\mathbb{H}	H
Compensation ratesOvertime		H	H
 Did the Board approve the agency's current personnel policy? 		H	
Bid the Board approve the agency of earrent personner poncy.			
Comments:			
8. <u>FUNCTIONAL TIMESHEETS</u>			
• Does the project use functional timesheets for each grant funded position less than 1 FTE? OR Time Study Allocation plan updated within the last 2 years? [R. H. Section 11331]			
 Are timesheets (paid staff & volunteer) signed by staff & approved by supervisor? (Review timesheets to ensure they are signed by the staff and supervisor) 			

Comments: Reviewed Marilyn (volunteer) and Laura's (volunteer) timesheets.

ADMINISTRATIVE REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>
9. <u>DUTIES OF FINANCIAL OFFICER AND BOOKKEEPER</u>			
 Are the duties of the financial officer and the bookkeeper separate to ensure no one person has complete authority over a financial transaction? Name of individual who approves purchases. Roxanne Vick, Business Manager Name of individual who writes checks. Van Henderson, Accountant Name of individual(s) who signs checks. Kate Kain, Deputy Executive Director & Donna Garske, Executive Director 			
Comments:			
10. SOURCE DOCUMENTATION-Fiscal [R. H. Section 11000]			
• Does the project maintain a record-keeping system which will accurately support costs claimed on Report of Expenditure and Request for Funds (Cal EMA Form 2-201)?			
 Does the project maintain an accurate inventory log of equipment purchased with grant funds? 	\boxtimes		
Comments:			
11. PROJECT EXPENDITURES			
• Is the project's expenditure rate commensurate with the elapsed period of the grant?	\boxtimes		
 Are the project's expenditures being made in accordance with the terms of the Grant Award Agreement? 			
 Does the project need to submit a Grant Award Modification Request (Cal EMA Form 2-223)? 			
 Is the project up-to-date with the submission of Cal EMA Form 2-201? 			
Comments:			
12. MATCH REQUIREMENTS			
 Does the project have a match requirement? Is the project meeting the match requirement? Review the supporting documentation to substantiate cash or in-kind match. 			

7/13/2010

Comments: In kind and cash (CSP-1 funds)

A.	ADMINISTRATIVE REVIEW	YES	NO	<u>N/A</u>
	13. EEO POLICY			
	• Go over EEO checklist. (Separate document)	\boxtimes		
	Comments:			

PROGRAMMATIC REVIEW	YES	<u>NO</u>	<u>N/A</u>	
ENERAL				
1. PROGRAM GOALS AND OBJECTIVES				
• Review the goals and objectives of the program and the programmatic requirements of the Grant Award Agreement. Is the	\boxtimes			
 project meeting the program goals and objectives? Does the project staff need to submit Cal EMA Form 2-223 to modify their grant objectives? 				
Comments:				
2. PROGRESS REPORT				
• Discuss and review the programmatic Progress Report requirements.				
Comments:				
3. SOURCE DOCUMENTATION – Programmatic				
 Is the project maintaining a record keeping and data collection process that will accurately support the project's reported data on the Progress Report form? Review the project's file system and data collection process. 				
Comments:				
4. OPERATIONAL AGREEMENTS				
 Does the project have current Operational Agreements as required by the Grant Award Agreement (three years in length)? 	\boxtimes			
Comments:				
5. PROJECT STAFF DUTIES				
• Interview project staff and discuss their duties and the relationship to the grant. Are employees performing duties as stated in the Grant Award Agreement?				
Comments: Interviewed Kate Kain, Donna Garske, Roxanne Vick, and Veronica	Guillen			

J.	SUBLEMENTAL PROGRAMMATIC REVIEW	YES	<u>NO</u>	<u>N/A</u>	
<u> DIRI</u>	ECT SERVICES				
	1. Maintain 24-hour crisis hotline				
	• Crisis line staffed 24 hours a day, 7 days a week.	\boxtimes			
	Documentation procedures ensure accurate statistical data on progress	\boxtimes			
	report (PR).				
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: English & Spanish. Have a call worksheet and calendar of shifts.				
	2. Counseling to adult DV victims				
	• Free individual and group counseling provided to adult DV victims.	\boxtimes			
	• If counseling referred, OA on file with service providers.	\boxtimes			
	 Documentation procedures ensure accurate statistical data on PR. 	\boxtimes			
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: Have an individual counseling & group counseling form.				
	3. Business Center				
	• Business center open during routine business hours.	\boxtimes			
	 Staff coverage provided during lunchtime and staff meetings. 	\boxtimes			
	 Documentation procedures ensure accurate statistical data on PR. 	\boxtimes			
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 		Ш		
	Comments:				
	4. Emergency Shelter				
	Physical shelter exists				
	 Emergency shelter provided to DV victims and their children 24 hours per day. 				
	• Victims and children with disabilities accommodated.				
	• Children's services provided.	\boxtimes			
	 Accommodations for schooling made while children are in shelter. 	\boxtimes			
	 Written protocol for reporting suspected child abuse in place. 	\boxtimes			
	 Documentation procedures ensure accurate statistical data on PR. 	\boxtimes			
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 		Ш		
	Comments:				
	5. Emergency food and/or clothing				
	• Emergency food and/or clothing provided to DV victims and their	\boxtimes			
	children.				

•	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	 If emergency food and/or clothing is referred, OA on file with service providers. 				
	 Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	\boxtimes			
	Comments: Need an OA with "Image for Success" if they're going to do future	e business v	with the	em	
	 6. 24 hour emergency response to Law Enforcement (LE) • Written protocol in place to address LE referrals. • Current OA on file with local LE. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 7. 24 hour response to hospital emergency rooms • Written protocol in place to address emergency room referrals. • Current OA on file with local emergency rooms. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 8. 24 hour transportation to shelter or other safe location Emergency transportation provided 24/1 to shelter to other safe location. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 9. Counseling to children of DV victims Free, age-appropriate counseling provided to children of DV victims. If counseling is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				

Comments: CAP/IN CAP -New Strategies for Children. Provided agenda for children's groups, movies, activities, and books.

10. Court and Social Service Advocacy for DV victims

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	<u>YES</u>	<u>NO</u>	<u>N/A</u>	
	 Victim advocacy to social services agencies provided. Court accompaniment provided. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	11. Legal AssistanceLegal assistance with TRO's and other protective and/or custody orders.	\boxtimes			
	 If legal assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments:				
	 12. Local community services • Involvement in local DV Council or other collaborative partnerships. • Referrals made to other agencies in the DV services network. • Documentation procedures ensure accurate statistical data on PR. • Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 				
	Comments: Kate Kain - Co Chair DV Council (13 years)				
	 13. Household establishment DV victims receive assistance establishing a new residence. If household establishment assistance is referred, OA on file with service providers. Documentation procedures ensure accurate statistical data on PR. 				
	 Meeting objective as proposed in Grant Award Agreement/Cal EMA 2-101. 	\boxtimes			
	Comments:				
40-H	IOUR TRAINING				
	1. Can the project ensure advocates working with victims meet the requirements of a "domestic violence counselor" pursuant to Evidence Code §1037.1(a)(1)?				
	Comments:				
	2. Does the project have a current Training Summary/Training	\boxtimes			

C.	SUBLEMENTAL PROGRAMMATIC REVIEW	YES	NO	N/A	
	Syllabus which meets the requirements of Training Curriculum Resource and Development Guide?				
	Comments:				
ADD	ITIONAL REQUIREMENTS				
	1. Do the written policies pertaining to the provision of all services are inclusive of all domestic violence victims and their children per the RFA.				
	Comments:				
	2. Does the project provide alternative shelter and other services through motel vouchers and referrals, to the best of their abilities, to all victims of domestic violence served through this program per the RFA?				
	Comments:				
	3. Does the project have a children's program in their shelter facility per the RFA?				
	Comments:				
	4. Does the project make arrangements for school aged children to continue their education during their stay at the shelter per the RFA?				
	Comments:				
	5. Does the project have a documented for the handling and storage of confidential client information per the RFA?	\boxtimes			
	Comments:				
	6. Does the project have adequate policy and procedures, approved by the Board of Directors, to protect the agency from legal liability, including:				
	 Up to date bylaws which specify minimum/maximum number of, and formal process for selecting, members of the Board of Directors; 				
	 Up to date personnel policies which include grievance procedures, leave policies, work hour and benefit policies, regular staff evaluations, and policies for setting salaries and increases. 				

Comments:

C. SUBLEMENTAL PROGRAMMATIC REVIEW

YES NO N/A

NOTES:

In response to Question #4 (Victims and children with disabilities accommodated), due to the lack of funds, the Marin Abused Women's Services is unable to make their current shelter ADA compliant. Currently they're approved for a one million dollar loan to make their current shelter ADA compliant but the loan is contingent upon the selling of bonds. Due to the current economic crisis the bonds are not selling in order for them to receive the money.

According to the Deputy Executive Director (Kate Kain) all victims and children with disabilities are accommodated as best as possible even if it means physically removing someone from their wheelchair in order to fit the wheelchair in the shelter. She stated that if for some reason they truly cannot accommodate a victim and/or child with a disability then they will refer out to other services that can provide adequate accommodations.

In other words victims and children with disabilities are never turned away.

California Emergency Management Agency EEO CHECKLIST - B

For Federally Funded CBOs and All State Funded Recipients (Monitoring/Site Visits)

RECIPIENT(s): Marin Abused Women's Services

IMPLEMENTING AGENCY: Marin Abused Women's Services

GRANT AWARD #(s): DV09 24 1181

FEDERAL \$: 117,617

STATE \$: 58,723

CONTACT PERSON AT SITE: Kate Kain

TELEPHONE #: 415.457.2464

E-MAIL ADDRESS: kkain@maws.org

State funded recipients, Community Based Organizations (CBOs), Indian Tribes and Educational/Medical Institutions are exempt from the U.S. Department of Justice requirement of developing an EEOP. CBOs however are monitored by the U.S. Department of Health and Human Services in EEO compliance matters.

All California Emergency Management Agency (CalEMA) recipients, regardless of the type of entity or the amount awarded, are subject to the prohibitions against discrimination in any program or activity and may be required by CalEMA or the U.S. Department of Justice, through selected compliance reviews, to submit data to ensure their services are delivered in an equitable manner to all segments of the service population and their employment practices comply with civil rights requirements.

The following is to assure that CalEMA recipients receiving State and Federal financial assistance are in compliance with civil rights requirements. Please verify that the following EEO documents are available at the site/monitoring visit. If they are not available, please note on this checklist and forward to the EEO Office.

California Emergency Management Agency

EEO CHECKLIST - B

	1.	EEO POLICY - A current Equal Employment Opportunity Policy Statement. The statement should specifically state that the agency is an equal opportunity employer and does not discriminate on the basis of race, color, religious creed, ancestry, national origin, age, sex (including pregnancy, childbirth or related medical conditions), marital status, sexual orientation (heterosexuality, homosexuality and bisexuality), medical condition (cancer and genetic characteristics), or disability (medical and physical, including HIV and AIDS), and denial of family medical care leave and pregnancy leave. Additionally, this policy must also apply to deliveries of services to clients and volunteers. This policy must be posted in a prominent place accessible to employees, applicants and clients. YES (Request a copy of the policy and indicate if has been issued to staff.) NO (Provide attachment 1B)
\boxtimes	2.	SEXUAL HARASSMENT POLICY - A current policy specifically stating all employees have a right to work in an environment free from all forms of
		discrimination, including sexual harassment, retaliation and hostile work
		environment. YES (Request a copy of the policy.)
		NO (Provide attachment 2B)
	3.	DISCRIMINATION COMPLAINT PROCEDURE - Has the recipient adopted a
	J.	discrimination complaint procedure for filing complaints, both for their employees,
		volunteers and clients? YES (Request a copy of the procedure.)
		NO (Provide attachment 3B)
		4. NONDISCRIMINATION POSTER - The CA Department of Fair Employment and
		Housing (DFEH) poster entitled "Harassment or Discrimination in Employment is
		Prohibited by Law" must be posted in a conspicuous location accessible to employees and applicants for employment.
		YES 🖂
		NO Provide attachment 4A)
		5. PUBLICATIONS – Does the recruitment materials or publications include a policy statement of nondiscrimination for participants, beneficiaries, applicants, or
		employees?
		YES (Request copy of document)
		NO
		6. COORDINATOR - Has the recipient identified a person responsible for coordinating complaints?
	N	AME: Kate Kain
		Deputy Executive Director
	Р	HONE: 415.457.2464

California Emergency Management Agency EEO CHECKLIST - B

7. FINDINGS OF DISCRIMINATION – Has the agency had any findings of discrimination issued in the last five years by the Agency, Federal/State Court, or Federal/State administrative agency (i.e. Equal Employment Opportunity Commission (EEOC), California Department of Fair Employment and Housing (DFEH), etc.). YES NO
8. ALLEGATIONS OF DISCRIMINATION – Has the agency been made aware of any current allegations of discrimination within the (last 2 years) originating from an employee, volunteer or client? YES NO
9. DISSEMINATION of the Equal Employee Opportunity Plan and the Equal Employment Opportunity Policy - A plan to disseminate the EEO Plan and the EEO Policy to all employees, volunteers, clients and to the general public. YES (Request a copy) NO (provide attachment 10A)
10. LIMITED ENGLISH PROFICIENCY (LEP)* – Has the recipient taken reasonable steps to ensure meaningful access to their programs, services, and information on the services the recipient provides, free of charge? Additionally, has the recipient established and implemented policies and procedures for language assistance services that provide LEP persons with meaningful access, i.e. oral interpretation services, bilingual staff, telephone interpreter lines, written language services, community volunteers, etc. YES ⋈ (Request a copy) NO ⋈ (provide attachment 11A)
*Persons who do not speak English as their primary language and who have limited ability to read, speak, write, or understand English can be limited English proficient (LEP). I hereby certify this EEOP Checklist is accurate and complete to the best of my knowledge.
PROGRAM SPECIALIST NAME: Joimeiko Coulbourn
PROGRAM SPECIALIST TELEPHONE: 916.324.9222
DATE: 2/22/10

COMMENTS:

Upon completion, please send a copy of this checklist to Lisa Abila, EEO Compliance Officer, CalEMA Headquarters.